



Churches

Church Administration is a key function within Church management. This is the control house that manages memberships, communication, events and other important admin activities. These activities support the Church operations and other Ministry work. Efficient management is key, particularly as the Church relies on the resources of volunteers.

Please read our Plannerdale Church brochure below to understand how Plannerdale can equip your Church office.

Membership Admin

Using the central address book, Plannerdale will help your admin office to easily capture and store contact details of members and visitors. Not only that, additional information such as birthdays, anniversary dates and any other custom information may be stored centrally for easy reference. This makes it easy for follow up and outreach teams to find contact information easily.

Pastoral

Communication

Plannerdale's communication tool allows Pastors and ministry leaders to send encouraging/motivational emails to the Church congregation or specific groups. This act of communication places the Church on a relationship-building pedestal.

Simple to use, the communication feature of Plannerdale only requires you to choose the recipient(s), give the message a title, and enter the content of the message. The system applies all the branding and personalization to your

messages so they are delivered to recipients in a structured, personalized and branded format.

Birthdays & Celebration Messages

Plannerdale's automated calendar and communication tools constantly monitor the dates in your calendar, initiating automated emails/SMS to celebrants on their birthday or other celebration. This kind gesture is remembered by Church members and fosters appreciation.

Event Notifications & Reminders

Plannerdale's calendar tool has the ability to automatically send out event reminders to your congregation. This helps to keep members informed and reminded of important events, which they may otherwise not be aware of.

Team Rotas

Plannerdale's roster feature allows team leaders to create a roster on a button click. The system automatically sends email notifications to volunteers so they are reminded accordingly. The real benefit here is that Plannerdale takes on a huge responsibility, off the team leaders, to simplify the roster creation and management activities.

Special Requests

Plannerdale provides a web enquiry form through which your contacts can submit an enquiry, feedback, or request. Submitted requests are visible within your Plannerdale Service Desk, providing full visibility within the Church office for further action.



User Access

Plannerdale is a cloud based CRM. This means that records are centrally stored and accessible at any time, from anywhere. This allows the Pastor and Church workers with system access to use the system easily, regardless of time and location. All that is required is an internet enabled device and a web browser.

Importing Records into Plannerdale

It is very simple to load data into Plannerdale for the first time using the Import Wizard. As long as you can get members' details on a spreadsheet or CSV, the import wizard allows you to import members' details directly into the Plannerdale address book.

The import wizard can also be used to bring in calendar items such as events and important dates, from a CSV file.

Dashboard

Upon user logon, the first page displayed to the user is the Dashboard. This presents the user with important information that requires the user's attention.

This includes Important Messages, Upcoming Events and Due-Dates. The essence of the dashboard is to prompt for advance planning and other activities.

Help & Assistance

Plannerdale's support team is always willing to assist. Users can easily access the Plannerdale Help Desk via the user menu, allowing users to submit a ticket. This will normally be picked up by one of the Help Desk analysts who will contact the user, and follow up till resolution.

Plannerdale has also been designed with the user in mind, ensuring that the system is easy to use via a simplified user menu and web pages.

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This makes it easy for new users to quickly get familiar with the system. Each page is also equipped with Frequently Asked Questions [FAQs], providing users with all the support they need. Lastly, User Guides are readily available, and accessible via the user menu.

Case Studies

Plannerdale has published a number of Case Studies highlighting how the system has been a great tool, supporting Church operations and activities.

Please visit the Plannerdale website, and read through the Case Studies published via the Case Studies menu to find out more.

User Reviews

Our current customer base has rated us 5 stars, providing us with some outstanding reviews.

Plannerdale is also listed within the Top 20 Most Affordable Church Management software, as featured on the globally recognized Software Listing Directory, called Capterra.

How to Subscribe

Subscribing to Plannerdale is very easy. Our website provides a Sign Up link through which you can register a new account.

We would recommend you contact us first, so we understand what you will be using Plannerdale for so we can configure the system to suit your Church operations & activities.

To consult us for anything, please send us an email or contact us through our website.

Looking forward to hearing from you.

The Plannerdale Team

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